

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE PETITION OF PACTEL PAGING OF)	
KENTUCKY, INC. FOR AN EXEMPTION FROM THE)	CASE NO. 92-425
REGULATION FOR ENHANCED SERVICES)	

O R D E R

IT IS ORDERED that PacTel Paging of Kentucky, Inc. ("PacTel") shall file the original and 12 copies of the following information with the Commission with a copy to all parties of record, within 10 days from the date of this Order. If the information cannot be provided by this date, PacTel should submit a motion for an extension of time stating the reason a delay is necessary and include a date by which it will be furnished. Such motion will be considered by the Commission. PacTel shall furnish the name of the witness who will be available at the public hearing, if one is held, for responding to questions concerning each item of information requested.

1. In its application filed with the Commission October 2, 1992, PacTel indicates that it provides two-way mobile utility service in Bowling Green and Clay Village, Kentucky, and one-way paging services throughout Kentucky. Commission Staff understands that the enhanced services offered by PacTel (voice-mail, voice-prompt, numeric retrieval, and remote alphanumeric message entry) are available only on the one-way paging service, not the two-way mobile utility service, except, as set forth in footnote 3 of the

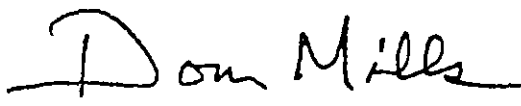
application, "[i]n some limited situations, consumers request that PacTel provide voice mail services on a stand-alone basis without subscribing to either PacTel's unregulated one-way paging service or PacTel's regulated two-way paging service." Verify that Staff's understanding is accurate and describe in detail the manner by which PacTel provides voice-messaging on a stand-alone basis and to whom the service is provided.

Done at Frankfort, Kentucky, this 11th day of December, 1992.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director